

Host

Job Details

Description

We're hiring at Desert Falls Country Club!

Whether you're just kickstarting your career or have a long-standing passion for hospitality service and working with people, there's an exciting new opportunity for you at Desert Falls Countr Club. Gain first-hand, in-depth customer service experience and engage with travelers from all over. Whether you're in need of a part-time side hustle or just starting out, this is the perfect opportunity to seize the moment and develop lasting skills and relationships.

Ideal candidates are organized, customer service-centric, and possess strong communication and interpersonal skills. Hosts & Hostesses receive and seat guests at the restaurant facility, while ensuring that guests are given friendly, attentive and efficient service in the dining room. Beginners are welcome – while at least a few months experience is preferred, it is not required for the position.

Ideal candidates have flexible schedules with availability to work weekends and holidays, as needed.

Our team has made a conscious effort to ensure strong protocols are in place to keep you and our patrons safe, so you can focus on the customer experience, camaraderie, and dining room management.

For more information on our open opportunities, apply today!

Responsibilities

Welcomes each guest with a friendly greeting and escorts to their assigned table

Seats guests in station rotation while maintaining guest lists and following/enforcing check issue procedures

Assigns opening and/or closing side duties and supervises side work; ensures completed set ups of all stations before service staff departure

Assists with side work and/or assisting service staff with bussing tables, taking cocktail orders, etc.

Maintains reservation book, takes incoming telephone calls, notes reservations and special requests by guests

Retains knowledge of all menu items, prices and general service procedures

Responsible for standards of appearance and cleanliness in all service areas

Remains visible on dining room floor and is easily accessible to guests, staff and management

Checks all tables before service to ensure proper settings

Communicates guest requests and concerns to the department manager

Incorporates safe work practices in job performance

Regular and reliable attendance

Performs other duties as required by supervisor

Education and Experience Requirements

High school diploma or general education degree (GED); or one to three months related experience and/or training; or equivalent combination of education and experience

Ability to read and speak English may be required in order to perform the duties of the job

Current Riverside County Food Handler

Knowledge of Microsoft Office applications

Knowledge of point of sales (POS) system

Working Conditions

The employee often is required to stand, walk, talk, and listen

The employee must be able to lift up to 10 lbs. regularly

While performing the required duties of this job, the employee is occasionally required to reach with arms and hands, use hands, taste, smell, climb, balance, stoop, kneel, crouch, or crawl

Noise level is moderate

Work extended hours during golf and holiday season

Work weekends and holidays